

INTERNAL ADVERTISEMENT

A vacancy exists for Direct Operations: Product Manager in Gauteng.

The responsibilities of the position include:

- Overall responsibility of the product, ensuring that it is seamlessly integrated into current operations
- Attending daily scrum meetings to keep abreast with product development matters and production issue resolution
- Preparing and presenting updates to management
- Implementing and improving processes
- Working with internal departments to enhance service delivery
- Ensuring ongoing interaction and feedback from Merchants
- Participating in testing sessions for requirements from business
- Assisting all first-line staff with product knowledge as required by customers
- Ensuring that all new sales are installed and operating timeously.
- Addressing all challenges faced by all internal stakeholders
- Maintaining and managing product budget
- Daily, weekly, monthly reporting to create visibility
- Managing and resolving customer and cardholder queries

In order to be considered for the position, the following requirements must be met:

- Completed B.Com or related qualification
- MS Office with advanced Excel
- Must have experience in data analysis and report writing
- Good understanding of budgets
- Good knowledge of Treasury/Finance/Operations functions

Behavioral Competencies:

- Planning & Organising
- Communication & Impact
- Customer Focus
- Problem-solving
- Initiating Action
- Coping with stress / change
- Contributing to Team Success
- Work Standards
- Passion & Attitude
- Continuous Learning
- Industry and Business Knowledge
- Driving for Results