INTERNAL ADVERTISEMENT

A vacancy exists for a Senior Postilion Developer and Technical Specialist in Johannesburg.

To provide architecture and design input as well as development on the Postilion & Postilion Office SDK for new products and enhancements to exist products.

A deep understanding of the Postilion and Postilion Office framework and operations is required to assist with system support and troubleshooting.

Development and system support follows agile and DevOps methodologies and therefore managing user development stories, understanding and at times soliciting business requirements and support requests is key.

The responsibilities of the position include:

Administration
- Developing, running and executing Postilion SDK/Java components
- Conducting standard Postilion terminal administration which includes loading new terminals, editing previously configured terminals and trouble shooting
- Carrying out interchange administration to ensure that all interchanges to partners are up and running
- Conducting Post Office administration which ensures that all relevant business reports are delivered
- Trouble shooting any failures that have occurred or items that have not run on time
- Checking on data feeds into the sub-systems/applications
- Mentor, coach and knowledge share with team members

Issue Management
- Ensuring that all tickets (including requests for information) are logged on the ticketing system and actioned to team members
- Reassigning/re-routing tickets that are to be sent to other teams
- Attending to logged calls by resolving the issues specific to the Postilion team and closing tickets that have been resolved

Project Work (60% - 70% of Day)
- Attending to any requests that are received in Paycorp sandbox
- Compiling project breakdowns that specify the scope of the project and predict a time frame within which the project can be completed
- Actioning configurations according to the scope of the project, inputting new information and checking whether reports work. If the configuration is unsuccessful and the reports fail, referring the issues to the development team
- Testing and implementing new configurations in the QA and UAT environments and resolving any bugs or issues with the projects
- Implementing projects to production for all postilion, post-office, portal or third party changes
- Participate in design and architecture of Postilion solutions to business requirements

System Health & patch management
- Advising third party providers if there are system errors or if something breaks and ensuring that the third party makes repairs to the system or application

- Ensuring that windows and SQL are working efficiently and installing system updates together with the service providers and the Server/Database Administration team
- Facilitating the installation of patches (system and OS) to cover holes that have been identified
- Picking up and installing the patches for all software provided

In order to be considered for the position, the following Technical requirements must be met:
- Completed BSc Information Systems qualification
- PBT (Postilion basic training)
- PDT (Postilion developer training)
- 3 years app development/support and 3 years knowledge of ATM and POS terminal driving, transaction processing as well as issuing operating environments
- Intermediate to Advanced MS Excel (for reporting purposes)
- Must have experience in Java EE, Windows Server, Unix, JSF, SQL / Advance SQL, Powershell, Windows Server and Unix, Networks

Behavioural Competencies:
- Planning & Organising
- Communication & Impact
- Customer Focus
- Problem-solving
- Initiating Action
- Contributing to Team Success
- Work Standards
- Passion & Attitude
- Continuous Learning
- Industry and Business Knowledge
- Driving for Results
- Adaptability
- Coping with stress / change