

## **INTERNAL ADVERTISEMENT**

A vacancy exists for a Junior CRM Developer in Johannesburg.

This is a development role involving requirements gathering as well as working on the deployment, customization and integration of Microsoft CRM, including the CRM Portal and internal applications within the organization that would integrate with Microsoft CRM Dynamics 365.

### **The responsibilities of the position include:**

- Administration, Development and Testing of the CRM solutions and websites
- Create and Troubleshoot Microsoft CRM workflows
- Customize Microsoft CRM customer self-service portal
- Microsoft CRM Data Management
- Querying client data
- Bulk data imports and updates
- Ability to work on cloud based CRM implementation
- Ability to integrate CRM with other systems (REST)
- Ability to write and debug Plugins

### **In order to be considered for the position, the following requirements must be met:**

- Matric
- Completed Bachelor's Degree in Computer Science and IT
- Completed Microsoft Dynamics CRM Certifications would be an advantage
- Min 2 Years relevant experience in Dynamics CRM Development and configuration
- HTML and Liquid would be an advantage
- JavaScript skills would be an advantage
- Experience working with Microsoft Power Platform
- Knowledge of Microsoft CRM workflows
- Knowledge of Microsoft CRM self-service portal
- Knowledge of Power Apps
- Knowledge of Power Automate

### **Behavioral Competencies:**

- Planning & Organising
- Communication & Impact
- Customer Focus
- Problem-solving
- Initiating Action
- Contributing to Team Success
- Work Standards
- Passion & Attitude
- Continuous Learning
- Industry and Business Knowledge
- Driving for Results
- Adaptability